

Faculty: Schleicher, Hannah

Site:

Highpoint Health

Status: Active

Required

Description:

Orientation is a required, four week learning experience at Highpoint Health. There are 62 inpatient beds in the hospital, with numerous outpatient service lines. Pharmacy residents will be involved with both inpatient and outpatient care areas. This learning experience will orient the resident to the pharmacy department as well as inpatient and outpatient care areas in the hospital.

Topics to be covered:

PGY1 Purpose

Evaluation Strategy

PGY1 Standards and Competency Areas, Goals, Objectives

Hospital New Employee Orientation

Basic Life Support

Hospital Education (Online)

Department Orientation

Department Competency Assessment

Learning Modules

Resident Development Plan

Expectation of Learners:

Topics will be covered by various avenues. It is the responsibility of the resident to retain or be able to reference the basic knowledge covered during orientation.

Expected progression of the resident for this learning experience:

Day 1: The Residency Program Director will review the program manual with the resident, including the PGY1 purpose, standards, objectives/goals, and evaluation strategy. Baseline self-assessments of the resident will be completed. These will be used to create a residency development plan.

Week 1: The resident will complete Hospital New Employee Orientation as well as Basic Life Support. The resident will begin department orientation. The learning modules will be started week 1.

Week 2: Online Hospital Education will be completed. The resident will continue department orientation. The RPD will develop and review the residency development plan for the resident. The learning modules will be 30% complete by the end of the week.

Week 3: The resident will continue department orientation. The RPD will begin to complete the Department Competency Assessment. Learning modules will be at least 75% complete at the end of the week.

Week 4: The resident will complete the department orientation. The RPD will cover additional topics as necessary to fully orient the resident to the department as well as the hospital. Any topics not covered on the Initial Competency Assessment will be completed as the topics are presented. The learning modules will be complete by the end of the week.

			Activities
Goal R1.1	In collaboration with the health care team, provide safe and effective patient care to a diverse range of patients, including those with multiple co-morbidities, high-risk medication regimens, and multiple medications following a consistent patient care process		
OBJ R1.1.3	(Analyzing) Collect information on which to base safe and effective medication therapy	Taught and Evaluated	Demonstrate understanding of the Meditech Navigation and Senti 7 modules with the responsible pharmacists. Review and familiarize yourself with both the online and physical references in the pharmacy.
OBJ R1.1.7	(Applying) Document direct patient care activities appropriately in the medical record or where appropriate	Taught and Evaluated	Demonstrate understanding of the Pharmacokinetics module with the responsible pharmacist. Document thoroughly in Senti 7 and Meditech after completion of the learning modules.

Goal R1.3	Prepare, dispense, and manage medications to support safe and effective drug therapy for patients		
OBJ R1.3.1	(Applying) Prepare and dispense medications following best practices and the organization's policies and procedures	Taught and Evaluated	Complete the Pharmacy Department Orientation checklist. Demonstrate ability to reference Highpoint Health and Pharmacy Department policies and procedures. Demonstrate understanding of the Pyxis, QS1, and Sterile Compounding modules with the responsible pharmacists and apply to daily operations.
OBJ R1.3.3	(Applying) Manage aspects of the medication-use process related to oversight of dispensing	Taught and Evaluated	Complete the Pharmacist Initial Competency Assessment Log, with the exception of rare occurring items that may be completed as the occasion arises in the pharmacy practice experience. Demonstrate knowledge and ability to complete the tasks on the Initial Competency Assessment Log with the RPD.
Goal R3.1	Demonstrate leadership skills		
OBJ R3.1.2	(Applying) Apply a process of on-going self-evaluation and personal performance improvement	Taught and Evaluated	Assist the RPD in creating the individual resident plan. Complete the initial self-evaluation. Complete the Residency Program Plan Questionnaire.
Goal R3.2	Demonstrate management skills		
OBJ R3.2.1	(Understanding) Explain factors that influence departmental planning	Taught and Evaluated	Engage in discussion with the RPD regarding management principles, accreditation standards, regulatory standards, and the culture of Highpoint Health.

Evaluations:

	Evaluator	Evaluated	Timing
Summative Evaluation	All Preceptors	Each Resident Taking this Learning Experience	Ending and Quarterly if Needed
ASHP Preceptor Evaluation	Residents	All Preceptors of this Learning Experience	Ending and Quarterly if Needed
ASHP Learning Experience Evaluation	Residents	Learning Experience	Ending and Quarterly if Needed
Summative Evaluation	Residents	Each Resident Taking this Learning Experience	Beginning