



**Community Health Needs  
Assessment  
2013 Follow-up**

The Community Health Assessment was completed in several steps

- Primary Data Collection: Stakeholder Interviews, Direct Service providers level assessments (focus groups) and End-user surveys
- Secondary Data Collection: Health Landscape collected over 300 health related indicators from secondary data sources

A.I.M. for Better Health, a Community Health Needs Assessment for Southwest Ohio and Southeast Indiana was completed in late 2012. The report has been made widely available by posting on the hospital's website, <http://www.dch.org>.

This report reviews:

- Description of the community served by the hospital and how the community was determined.
- The process and methods used to conduct the assessment.
- Description of how input from persons who represent the community served by the hospital was taken into account.
- Description of the community's health needs that are prioritized and the process used to determine that prioritization.
- Description of the existing health care facilities and other resources that are within the community that is available to meet the community needs that were identified through the assessment process.
- "The CHNA project, with its multi-stakeholder partnership, has served as a cost effective way for hospitals to gather the critical data needed to effectively analyze community health care needs."

The Executive Summary of the A.I.M. for Better Health report, pages 8-12 lists the key findings that include the following areas, Environmental Health; Access to Food; Access to Care; Healthy Lifestyle & Preventative Care; and Health Conditions/Diseases.

## ENVIRONMENTAL HEALTH

### Elevated blood lead levels

Screening for elevated blood levels in children is no longer completed by WIC. Childhood exposure to lead from paint sources is addressed by the local pediatrician during office visits and immunization checks.

## ACCESS TO FOOD AND NUTRITION

Dearborn County Hospital directs and supports the WIC program which provides health and nutritional screening and counseling. WIC's target population are the low-income, nutritionally at risk: Pregnant women (through pregnancy and up to 6 weeks after birth or after pregnancy ends), breastfeeding women (up to infant's 1<sup>st</sup> birthday) and non-breastfeeding postpartum women (up to 6 months after the birth of an infant or after pregnancy ends), infants (up to 1<sup>st</sup> birthday), and children up to their 5<sup>th</sup> birthday. Benefits provided to WIC participants include supplemental nutritious foods, nutrition education and counseling at WIC clinics and screening and referrals to other health, welfare and social services

Breast feeding consultants are available in the Health Service Corporation OB/Gyn physician offices and in the Dearborn County Hospital Birthing Center.

Social Service Designee/Entitlement Caseworker identifies the uninsured, underinsured and low-income patient(s) and assists them in accessing available public health coverage, medication assistance and other entitlement programs.

## ACCESS TO CARE

### Provider Supply

Dearborn County Hospital continues to seek additional medical providers for Dearborn and Ohio Counties. The addition of a Pediatrician and Family Medicine physician will provide additional resources to our service area.

With the addition of a Dearborn County Hospital Hospitalist Program in October 2013 primary care office appointment will have increased availability to those without a medical home.

We continue to support East Indiana Area Health Education Center (EIAHEC) effort to encourage students interested in entering health professions by participating in the planning, promoting and supporting internships.

A "primary care physicians accepting new patients" list is updated and available from many sources. Plans to employ Hospitalist late 2013 will increase available office time for primary physicians who are currently caring for the hospitalized patient.

### Health Insurance

Dearborn County Hospital's Social Service Designee/Entitlement Caseworker identifies the uninsured, underinsured and low-income patient(s) and assists them in accessing available public health coverage, medication assistance and other entitlement programs. The caseworker also provides information/referral to appropriate community resources for identified

patients/families acting as the liaison with the community agencies to facilitate obtaining services for identified patients.

### Barriers to Care

Transportation services are available using Lifetime Resources “Catch-a-Ride”. This is a public transportation system, and is available to individuals of all ages and incomes, has scheduled pickup and arrival times, and is a shared ride service; however, *Catch-A-Ride* provides a more personal transportation service because it picks up customers and delivers them to their destinations with a curb-to-curb, door-to-door or door-through-door type service. *Catch-A-Ride* offers three types of service: Point Deviation, Rural Route, and *Catch-A-Ride* Extra Service. This system of regular routes combined with individually scheduled service is specifically designed to serve small towns and rural counties.

Other transportation services available include several taxi and wheelchair services that have fee for service. Vouchers are provided when no other means of transportation is available.

### Caregivers

It has been reported that 1 in 4 adults provide care to a chronically ill or disabled family member. Dearborn County Hospital Home Health and Hospice assists patients and their families by providing a wide variety of health care services on an intermittent basis in the home. Durable medical equipment resources are also made available to patients and families to assist patients to remain safely at home.

Dearborn County Hospital provides Lifeline Emergency Systems to assist the home bound to communicate with others during an emergency activating a family member friend or neighbor to assist.

## HEALTHY LIFESTYLE & PREVENTATIVE CARE ISSUES

### Physical Activity

A large recreational center and community center is accessible and free to Dearborn County residents.

Dearborn County Hospital continues to promote health and wellness activities including the W.O.W. (Working on Wellness) the Hospital’s new health and wellness program that encourage

employees to adopt healthier lifestyles through Fitness, Nutrition, Health and Mental Well-Being while balancing family and work in our busy lives. This program will expand to employee family members and others in the coming year.

### Immunizations and Screenings

Dearborn County Hospital and the Dearborn County Health Department offer many prevention resources including agency sponsored activities such as, Health-A-Fair, Home Health sponsored Blood Pressure/Sugar Clinics and Support Groups including, Better Breathers, Eating Disorder Support Group, Stroke Support, Parkinson's Support Group, A New Day Diabetes Support Group, and Alzheimer's Support Group.

Free flu vaccines are provided for all employees, physicians and volunteers annually from September through March at Dearborn County Hospital.

Dearborn County Hospital Breast Care Center with generous funding from the Greater Cincinnati Affiliate of Susan G. Komen for the Cure and the Indiana Breast Cancer Awareness Trust is providing "Pink Days", free digital screening mammograms for women who meet program guidelines.

Millions of Americans who are at risk for stroke or death from vascular disorders are unaware of their risk. Low cost screenings are available to identify the most common disorders of abdominal aortic aneurysm, peripheral arterial disease, and carotid artery stenosis. Low cost screening is available for all three screening at Dearborn County Hospital.

## HEALTH CONDITIONS AND DISEASES

### Chronic Illnesses

Chronic conditions including Chronic Obstructive Pulmonary Disease, Diabetes, and Heart Diseases account for a large percentage of admissions and readmissions. Preventative strategies include targeting lifestyle, obesity and disease prevention. Current programs at Dearborn County Hospital include, blood pressure/blood sugar clinics, support groups including, Alzheimer's Support, Parkinson's Disease Support Group, Stroke Support Group, Better Breather Club, and the Diabetes support Group. Other education includes programs such as Smoke Cessation, Cardiac Rehabilitation, Pulmonary Rehabilitation and Diabetes Education.

### Mental Illness and Substance Abuse

Mental Illness and Substance Abuse has been identified as a serious health concern that is on the rise throughout the region. Dearborn County Hospital collaborates with Community Mental Health Center to provide care for mental health issues and illness for inpatient and community based care. The New Vision program is also available as an inpatient medical stabilization service for people with drug, alcohol and health related issues. Referrals to an appropriate community based treatment program following the hospitalization are established during hospitalization.

### Maternal Health

Access to care for pregnancy and infant care is available in the local community with established connections to Cincinnati's high risk providers for prenatal and newborn care.

### NEED THAT DEARBORN COUNTY HOSPITAL WILL NOT DIRECTLY ADDRESS:

Dearborn County Hospital recognizes the importance of the community needs that were directly identified by the CHNA. Many are outside of our capability or responsibility including access to food and nutrition, and dental coverage and dental provider supply. DCH will continue to work with our community partners to explore and provide connections to agencies or facilities that may provide services to meet those needs. Social Services maintain a Community Resource List to assist with access to services as needed.

## COMMUNITY RESOURCES

For more information, contact Social Services Department at Dearborn County Hospital  
(812)537-1010, or toll-free at (800)676-5572, or from Cincinnati (513)564-8000

*(THIS COMMUNITY RESOURCE LIST IS NOT TOTALLY INCLUSIVE. PATIENTS HAVE THE RIGHT TO CHOOSE WHICH SERVICE PROVIDERS THEY PREFER TO USE.)*

<b>ADULT DAY CARE</b>	<b>PHONE #</b>	<b>TOLL-FREE #</b>	<b>NURSING FACILITIES</b>	<b>PHONE #</b>	<b>TOLL-FREE #</b>
Pine Knoll	812-537-4422		Manderly Health Care Center	812-689-4143	
Ridgewood Health Campus	812-537-5700		Ripley Crossing	812-654-2231	
Waters of Rising Sun	812-438-2219		Ridgewood Health Campus	812-537-5700	
<b>ASSISTED LIVING FACILITIES</b>			Shady Nook Care Center	812-537-0930	
Chateau of Batesville (Independent & Assisted)	812-932-8888		Shawnee Springs of Harrison	513-367-7780	
Pine Knoll Assisted Living	812-537-4422		St. Andrews Health Campus	812-934-5090	
Ridgewood Health Campus	812-537-5700		Swiss Villa	812-427-2803	
Ripley Crossing	812-654-2231		Waters of Batesville	812-934-2436	
St. Andrews Health Campus	812-934-5090		Waters of Dillsboro-Ross	812-432-5226	
<b>DURABLE MEDICAL EQUIPMENT</b>			Waters of Rising Sun	812-438-2219	
Apria		1-800-333-2974	Woodland Hills Care Center	812-537-1132	
Ablecare		1-800-543-2253	<b>LIFETIME RESOURCES</b>		
American Home Patient	513-769-7500	1-800-418-9512	(Area 12 Agency on Aging)		
DeVillie Oxygen	812-926-4706		Homebound meals, sitter list, homemaker, transportation		
George's Family Pharmacy	765-647-6251	1-888-216-7737			
Greene Respiratory	812-926-1582		<b>SE IN INDEPENDENT LIVING CENTER</b>		
Lincare	859-525-0202	1-800-306-3299	Low Vision Services	812-689-3753	
Medical Service Company	513-771-3111	1-877-804-0141			
PRO2	513-469-7702	1-877-469-7702	<b>REHABILITATION / LTAC FACILITIES</b>		
Respiratory Medical Solutions (no O2)	812-537-3260		Drake Hospital		1-800-482-6310
Rothert's	859-431-5900	1-800-770-0202	Gateway Rehab	859-426-2400	
Stateline Med. Equipment DME/no O2 (delivery 24/7)		1-866-574-3947	Health South Rehab	859-341-2044	1-800-860-6004
<b>HOME HEALTH CARE AGENCIES (HOSPICE AGENCIES *)</b>			Mercy Rehab Western Hills	513-389-5520	
Dearborn County Hospital Home Health Care *	812-537-8192	1-800-676-5428	Mercy Rehab Mt. Airy	513-853-9467	
Margaret Mary Community Hospital Home Care *	812-934-6624	1-800-260-6624	Select Specialty (3 locations):		
Advantage Home Care (no Medicare services)	812-537-0325		at Deaconess Hospital	513-559-5917	
Caring First	812-576-2600	1-866-549-2344	at Good Sam Hospital	513-862-4700	
Interim Home Care	812-537-5546		at Fort Thomas	859-572-3913	
Personal Touch Home Care	812-637-5428	1-800-548-1153	<b>LIFELINE EMERGENCY SYSTEM</b>		
Sicil Home Care (no Medicare services)	812-849-6000	1-877-849-6001	Dearborn County Hospital	812-537-8192	
			Margaret Mary Hospital	812-934-6624	
			Lifetime Resources	812-432-6200	1-800-742-5001
			<b>LEGAL SERVICES ORGANIZATION</b>		
					1-800-822-4774

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<b>COUNSELING SERVICES</b>	<b>PHONE #</b>	<b>TOLL-FREE #</b>	<b>ADULT PROTECTION SERVICES (LOCAL)</b>	<b>PHONE #</b>	<b>TOLL-FREE #</b>
Community Mental Health Center (all ages)	812-537-1302		(Dearborn, Ohio, Ripley,	812-537-8862	
CMHC Recovery Services (drug & alcohol)	812-537-7375		Switzerland, Jefferson)		
St. Elizabeth Behavioral Health Center			<b>CHILD PROTECTION SERVICES</b>		
Senior Adult	859-301-5920		State of Indiana Child Abuse/Neglect Hotline		1-800-800-5556
Ages 18-65	859-301-5930				
Children's Hospital Medical Center (Inpt. Psych)	513-636-4124		<b>DIVISION OF FAMILY RESOURCES OFFICES</b>		
Senior Behavioral Health (Good Sam Hospital)	513-862-4100				
North Key Childrens Inpt. Psych Unit--to age 18	859-331-3292		To apply for public assistance programs such as Medicaid, Hoosier Healthwise, Food Stamps, or Healthy Indiana Plan, there are 3 ways: 1) Go to your local county office 2) go online at <a href="http://www.in.gov/fssa">www.in.gov/fssa</a> 3) call toll free 1-800-403-0864		
Lifeworks Counseling	812-539-2870				
Safe Passages (domestic violence assistance)	812-933-1990	1-877-733-1990			
Christ Behavioral Health	513-585-1894				
<b>TRANSPORTATION SERVICES</b>					
Lifetime Resources "Catch-a-Ride"	812-432-3960	1-800-330-7603			
Classic Medicab	812-663-9990	1-866-663-9990	<b>LONG TERM CARE OMBUDSMAN</b>		
Tri-County Ambulance or Wheelchair Services	812-933-1933	1-877-933-1933	State	317-232-7134	
Medical Service Company	513-771-3111	1-877-804-0141	Local (Area 12)	812-655-1331	
N.E.T. Transportation	812-222-0688		or contact through	812-689-3753	
Night-Out Taxi	812-221-7119				
			<b>FINANCIAL/FOOD ASSISTANCE</b>		
<b>SOCIAL SECURITY ADMINISTRATION</b>			Clearinghouse	812-926-1198	
<a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>		1-800-772-1213	North Dearborn Pantry	812-637-2841	
Madison office	1-877-692-3144		Southeast IN Economic Opportunity Corp. SIEOC	812-926-1585	
			Township Trustees-Contact SIEOC	812-926-1585	
<b>VETERANS SERVICES</b>					
V. A. Hospital, Cincinnati	513-861-3100	1-888-267-7873			
V.A. Local Representative	812-537-8819		<b>HOMELESS SHELTER</b>		
Southeast Indiana V.A. Community-Based Outpatient Clinic	812-539-2313		Heart House	812-926-4890	